



Aviation Software Conference Schedule

Gaylord Texan Resort & Conference Center | 1501 Gaylord Trail | Grapevine, TX 76051

Monday, September 11, 2017

6 p.m. – 8 p.m.

Welcome Reception

Location: Longhorn Foyer

Business Casual Attire

Tuesday, September 12, 2017

8 a.m. – 9 a.m.

Breakfast

Location: Yellow Rose Pavilion

Business Casual Attire

9 a.m. – 9:30 a.m.

Welcome Greeting – Current & Future of Aviation Software

Steve Drzymalla & Joel Purdom

Location: Yellow Rose Ballroom

9:30 a.m. – 10:30 a.m.

Keynote Speaker

Scott Steinberg

10:30 a.m. – 10:50 a.m.

World Fuel Services Team Introductions – Client Support Initiatives

Kelly Spangler

10:50 a.m. – 11:00 a.m.

Infrastructure Updates

Ryan Jones

11:00 a.m. – 11:30 a.m.

Current World Fuel Services Technology Initiatives

Michele Wills & Joel Purdom

11:30 a.m. – 12:00 p.m.

Software Evolution

Jamie Santiago

Tuesday, September 12, 2017

12:00 p.m. – 1:00 p.m.

Lunch

Location: Mission Plaza

1:00 p.m. – 1:30 p.m.

Avinode & the Aviation Industry

1:30 p.m. – 2:00 p.m.

Software Updates

Ryan Jones & Debra Clem

2:00 p.m. – 2:30 p.m.

Break

2:30 p.m. – 5:00 p.m.

Breakout Sessions

Total Aviation Software Users – Palomino 1

- Customers assigned one on one time to ask questions and gather feedback & input

TotalFBO Software Users – Yellow Rose Ballroom

Education Presentations to Include:

- Concierge Updates
- Gathering meaningful data and data mining
- Monthly Closing Process and Reconciling AR
- Reconciling Credit Card Payments
- Updates in the Shop Area

5:00 p.m. – 6:00 p.m.

Free Time

6:00 p.m. – 9:00 p.m.

Wings Over Texas Celebration

Location: Glass Cactus

Casual/Evening/Club/Fun Attire



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Wednesday, September 13, 2017

8 a.m. – 9 a.m.

Breakfast

Location: Yellow Rose Pavilion
Business Casual Attire

9 a.m. – 9:30 a.m.

Day 1 Recap & Interesting Discoveries

Steve Drzymalla & Joel Purdom
Location: Yellow Rose Ballroom

9:30 a.m. – 10:30 a.m.

TotalFBO Collaboration Sessions – World Fuel Services Tech Team

- Accounting - Palomino 1
- Maintenance - Palomino 1
- Concierge / Front Counter - Palomino 2
- Charter / Flight Schools (Avinode included in this session) - Palomino 1

10:30 a.m. – 11:30 a.m.

All Software User Feedback Sessions

Kelly Spangler

11:30 a.m. – 12:00 p.m.

Aviation Software Conference Closing & Key Take-aways

Steve Drzymalla & Joel Purdom

12:00 p.m. – 1:00 p.m.

Lunch

Location: Yellow Rose Pavilion

1:00 p.m. –

Hotel Departures